

What is the Notts Care Record (NCR)?

All health and care providers across Nottinghamshire hold individual paper and electronic records about you. This may mean that your information may not be available when and where you need it to be, and you may end up repeating yourself when treated by different services.

The Notts Care Record is a secure and confidential system that will enable the viewing of information about your health and care so that information is available to the right health and care staff at the right time to support the delivery of your care. Having a more joined up and coordinated record will improve the way information about you is shared in order to deliver better care and make decisions more effectively.

The Notts Care Record is a collaboration between GP, hospital, community, mental health and social care services across Nottingham and Nottinghamshire.

Nottingham University Hospitals **NHS**
NHS Trust

Sherwood Forest Hospitals **NHS**
NHS Foundation Trust

NHS
Nottinghamshire Healthcare
NHS Foundation Trust

 Nottinghamshire
County Council

 Nottingham
City Council



NOTTS
CARE RECORD



The Notts Care Record will help your health and care providers make better decisions about your care together.
It's safe, confidential and only the professionals who need to see your record will see it.

For more information

If you have questions or would like to know more, please ask a member of the team here or go online and find out more at <https://digitalnotts.nhs.uk/shared-care-records/>

Your health, your information

What information will be shared?

- **Name, address and contact details.**
- **NHS number** – In order to link all your records together
- **Information on current and past medical problems** – to enable health and care staff to make better decisions and treat your conditions better.
- **Medications** – so that health and care staff know what medications you are taking when making decisions about prescribing new ones (avoiding potentially dangerous combinations).
- **Allergies** – to ensure that you are not given any medication that you may be allergic to.
- **Test results** – to avoid having to repeat certain tests and speed up your treatment.
- **Letters, referrals and discharge information** – to make sure that health and care staff have all the information they need.
- **Hospital admission and appointment details** – to make sure other care providers can see who is involved in your care.
- **Alerts** – any crucial information that is needed to keep you safe.

Why do you need to share my information?

The Notts Care Record will allow appropriate information to be shared between health and care providers who provide care to you. This will enable health and care staff coordinating or directly providing care to you to see the most up to date and complete information about you.

The sharing of this information already occurs in different ways order to provide your medical treatment and care. The Notts Care Record will share information securely and electronically in one place which will also remove you having to repeat the same information to different health and care staff involved in your care.

What are the benefits of having an accessible Notts Care Record?

- The most up to date information will be available for the health and care staff treating you to make the most effective decisions about your care.
- This will lead to more joined up and improved care. This is important if you have a long term condition so all the care team from across the different organisations can work better together in coordinating your care.
- Your information in the right place, at the right time to enable health and care staff to treat or care for you.
- Avoids having to repeat tests you may have already had done in another care setting.
- More time to spend on your care instead of requesting information from all the different organisations who may be involved in caring for you.
- Less need to repeat “your story” to numerous health and care professionals.
- Health and social care staff can work more jointly together to offer better coordinated care for patients who receive care across both organisations.

Who can see my record?

Only health or care staff involved in coordinating or directly providing your care will have access to your information via the Notts Care Record. We will not share your information with any third party who is not providing you with care, treatment or support. Your information will not be used for any other purpose than your healthcare.

Will I be informed?

Under current data protection legislation, health and care staff do not need to inform you if they are accessing your record when utilising it for direct care purposes. This system allows staff to access a range of essential information about you allowing them to make more informed decisions about your care.

You do have a right to object to one organisation making your data available for viewing, and after any risks of not sharing your information have been explained you can still opt out in several ways. You can opt out of sharing your GP data by asking your GP practice. You can opt out of sharing data from your other health or care organisations by asking them not to. If you wish for none of your data to be shared with any of your health or care teams you can contact the Notts Care Record team by emailing sfh-tr.NottsCareRecordIGTeam@nhs.net.

How safe is my information?

By law all health and care staff have a duty of confidentiality to you, which means that they must respect your privacy and have a duty to keep your information confidential.

Only appropriate staff involved in your care will be able to look at your information. To help safeguard your privacy, the system records who has accessed your information when. We take our obligations under the Data Protection Act 2018 and our duty of confidentiality to you very seriously. The highest levels of technical security and controls are put in place to ensure your information is kept confidential and secure at all times.

