

# How to use the NHS App service without a smartphone

If you do not have access to a smart phone or device, you can use the NHS App service on a desktop or laptop. If you do not have access to either of those, you can visit your local library.

## 3. If you do not have an account, register

If you do not have an account set up, it will prompt you to create an account. Press continue and follow the steps to do this.

### Create an account

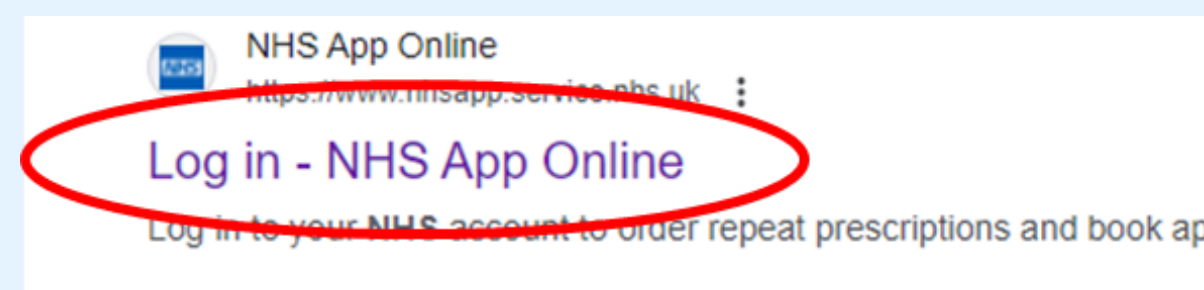
We will use @gmail.com to set up your NHS login and register with your NHS account.

You will need a phone that we can send a security code to.

Continue

## 1. On a device with access to the internet search for the NHS App

Search for <https://www.nhsapp.service.nhs.uk/> or google 'NHS App Online' and select the one that says 'Log in – NHS App Online'.



## 4. Log in

If you have an account, or after registering your account, enter your password. If you do not know your password, select 'reset password' and follow the steps. You will need access to your emails if you need to do this.

You may need to confirm it's you with a security code. This will be sent to the phone number linked to your NHS Account. Input the code that will be sent to you as a text message, and press continue.

## 2. Enter your email address

On this page, scroll until you see 'continue' then on the next page enter your email address.

You may already have an account set up from when you used the services for the COVID pass (please note this is not the same service anymore, but just the same account details).

If you already have an account, skip to step 4.

## 5. Use the service, then log out

Now you have access to use the NHS App services on the desktop. You can use this log in on any computer, tablet, phone to access your NHS services. If you have signed up for the first time, you will not be able to use your NHS Account until you have been verified. This can take up to 10 working days.

**If you are using a public device that other people also use, always remember to log out of your NHS account.**