

How to view your Test Results on the NHS App

1. Log into the NHS app

Log into the app using your email and password. If you can't remember your password select 'reset password'



To download the NHS App, scan here



2. Select 'GP health record'

Once you have logged in, you will be led to the home page. On this page you should see the option 'GP health record'. Alternatively you can press the 'Your health' button at the bottom then select 'GP health record'. You may need to scroll down to see this.

GP health record >

3. Select 'Test results'

After selecting 'GP health record', you should be led to a page showing your Name, date of birth, NHS number, and address.

In the list below this information, select 'Test results'

Test results >

4. View your test results

If your test results have come through, you will see them here. If they are not visible then they likely have not come through yet.

Another place you can check is under the 'consultations and events' section of your GP Health record.

Consultations and events 212 >

5. Contact your GP if your test results are overdue

If there are no test results visible after the amount of time that you were told to wait, contact your GP practice.

You can do this via the NHS App

Contact your GP surgery for a document or update >

'I can't see my test results and they are overdue'

If you are concerned about why you cannot find your test results, contact your GP via the app.

Select 'Services' at the bottom of the screen on the NHS App and then select 'contact your GP surgery for a document or update'. It will ask you to confirm that it is not an emergency, and then you can select 'test results' and fill out the information it asks for. Someone will then respond to you from the practice with an update either via text or phone call within a few working days.